

## Medicines Collection Scheme

Residents who are vulnerable or self-isolating may request someone to take their prescription slip to the pharmacy and collect their medicine. Street reps may devise their own system for this but it should generally follow the following process.

1. Residents requests a collection from either the street rep or directly to a local volunteer if known
2. Arrange for the volunteer to collect the prescription slip from their house (without coming into proximity)
3. The volunteer delivers the slip to the pharmacy.
4. If the resident needs a medicine collected from the pharmacy they should provide their name, address and date of birth to the volunteer who will then collect the medicine from the pharmacy
5. The volunteer will then deliver the medicine back to the resident, again avoiding close proximity.
6. If required, payment may be made in cash or preferably by bank transfer to the volunteer.

Please note, this system will vary according to each street rep and is purely a guideline.

**This system should not be confused with the Pharmacy Delivery Service which is initiated by the pharmacy, not the resident.**

*The Downley Covid19 Action Group (DCAG) would like to record its thanks to the Street Reps and all the Medicine Collection Volunteers for working so hard to collect medications for all who cannot collect themselves.*